

Thirty-Two Percent of Hospitality Workers Plan to Leave Their Jobs in 2006, CareerBuilder.com Survey Finds

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One-in-four hospitality workers are dissatisfied with their jobs and 32 percent plan to pursue new opportunities by the end of the year, according to a recent survey by CareerBuilder.com. Workers cite dissatisfaction with pay, increasingly heavy workloads and the lack of on-the-job training and development as the leading factors influencing their decisions to change jobs. The survey, "Job Forecast 2006 - Hospitality," was conducted from November 15, 2005 to December 6, 2005.

Compensation continues to top the list of hospitality worker's concerns. Thirty-eight percent of hospitality workers say they were given a raise last year; only 29 percent saw their salaries increase by more than three percent. Half of hospitality workers say they are not satisfied with the pay they receive for the amount of effort they put into their work.

Dissatisfaction with pay is often related to workload. More than half of hospitality workers say their workloads have increased over the last six months and 31 percent are not happy with the effect workload is having on their work/life balance. Thirty-nine percent of hospitality workers characterized their workload as too heavy.

Hospitality workers also voiced concerns over the training and career development they receive in their current positions. Thirty-six percent of hospitality workers say they are unhappy with the amount of training opportunities available to them to develop professionally.

"Of all the industries surveyed by CareerBuilder.com, hospitality ranks amongst the highest for the amount of workers who plan to change jobs," said Diane Christopher, Hospitality Employment Expert at CareerBuilder.com. "According to the Bureau of Labor Statistics, the hospitality industry will create over 1.5 million jobs by the year 2012. This means more opportunities for job seekers and it signals the need for employers to strengthen their retention strategies to make sure their top performers don't get away. "

CareerBuilder.com sees more than 1.9 million job searches in hospitality every month. CareerBuilder.com offers the hospitality industry multiple touch points to connect with potential employees. CareerBuilder.com powers the online career sites for more than 800 partners reaching national, local, industry, diversity and niche audiences. These include American Hotel & Lodging Association, Hospitality-Industry.com and Hotel Business.

Survey Methodology

The new CareerBuilder.com survey, "Job Forecast 2006 - Hospitality," was conducted from November 15 to December 6, 2005. Methodology used to collect survey responses totaling more than 100 Hospitality workers for this study involved selecting a random sample of comScore Networks panel members. These Web Panel members were approached via an e-mail invitation, which asked them to participate in a short online survey. The results of this survey are statistically accurate to within +/- 9.38 percentage points (19 times out of 20).

About CareerBuilder.com

CareerBuilder.com is the nation's largest online job site with more than 20 million unique visitors and over 1 million jobs. Owned by Gannett Co., Inc. , Tribune Company , and Knight Ridder, Inc. , the company offers a vast online and print network to help job seekers connect with employers. CareerBuilder.com powers the career centers for more than 800 partners that reach national, local, industry and niche audiences. These include more than 170 newspapers and leading portals such as America Online and MSN. More than 50,000 of the nation's top employers take advantage of CareerBuilder.com's easy job postings, 14 million-plus resumes, Diversity Channel and more. Millions of job seekers visit the site every month to search for opportunities by industry, location, company and job type, sign up for automatic email job alerts, and get advice on job hunting and career management. For more information about CareerBuilder.com products and services, visit <http://www.careerbuilder.com/>.

Media Contact:
Michael Erwin
773-527-3637
Michael.Erwin@CareerBuilder.com

SOURCE: CareerBuilder.com

CONTACT: Michael Erwin of CareerBuilder.com, +1-773-527-3637, or
Michael.Erwin@CareerBuilder.com

Web site: <http://www.careerbuilder.com/>

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